



『Smart Life』 Application Instruction Manual

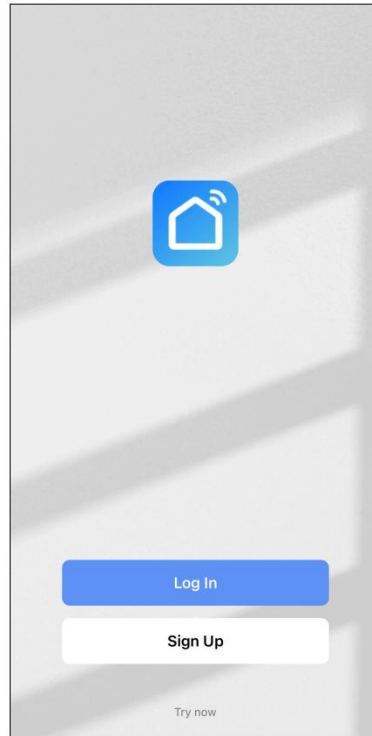
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User accounts

Register an account

1. Tap **Sign Up** and carefully read and agree on the **User Agreement** and **Privacy Policy** to go to the **Register** page.



2. Register an account with an email address or mobile phone number.
The **State/Region** field value follows the mobile phone settings by default and can also be manually changed. However, after the account is registered, the field value cannot be changed. Tap **Get Verification Code**.
3. Enter the returned verification code to navigate to the password setting page. Set a password as required and tap **Done**.

The image displays three sequential mobile app screens for user registration:

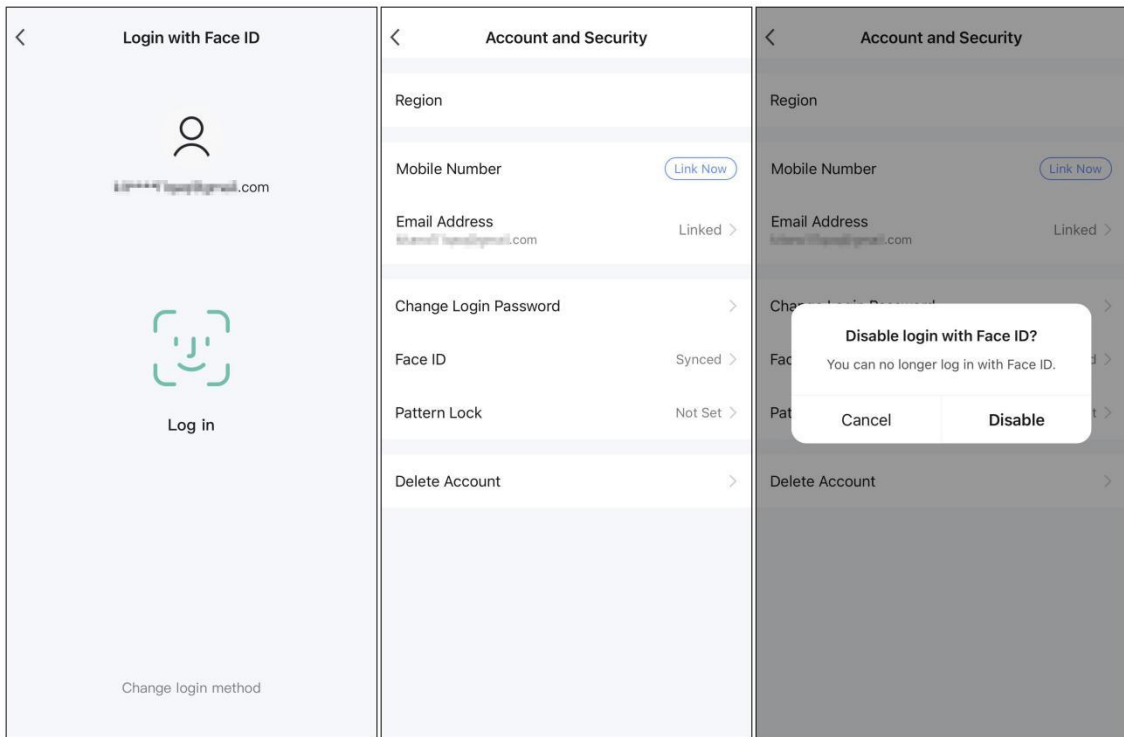
- Register Screen:** Features a back arrow, a title "Register", a dropdown menu for "United States of America", an "Email Address" input field, a checkbox for "I Agree" with links to "Privacy Policy", "User Agreement", "Children's Privacy Statement", and "Third Party Information Sharing List", and a "Get Verification Code" button.
- Enter Verification Code Screen:** Features a back arrow, a title "Enter Verification Code", a six-digit code input field, a message "A verification code has been sent to your email [email address].com Resend (56s)", and a "Didn't get a code?" link.
- Set Password Screen:** Features a back arrow, a title "Set Password", a "Password" input field, a hint "Use 6-20 characters with a mix of letters and numbers", and a "Done" button.

Log in with the app account or third-party account

1. Open the app. If you have registered an account of the app, tap **Log In** to go to the login page.
2. The **State/Region** field value is automatically specified and can also be manually changed.
3. Enter the registered mobile phone number or email address and the password and tap **Log In**.

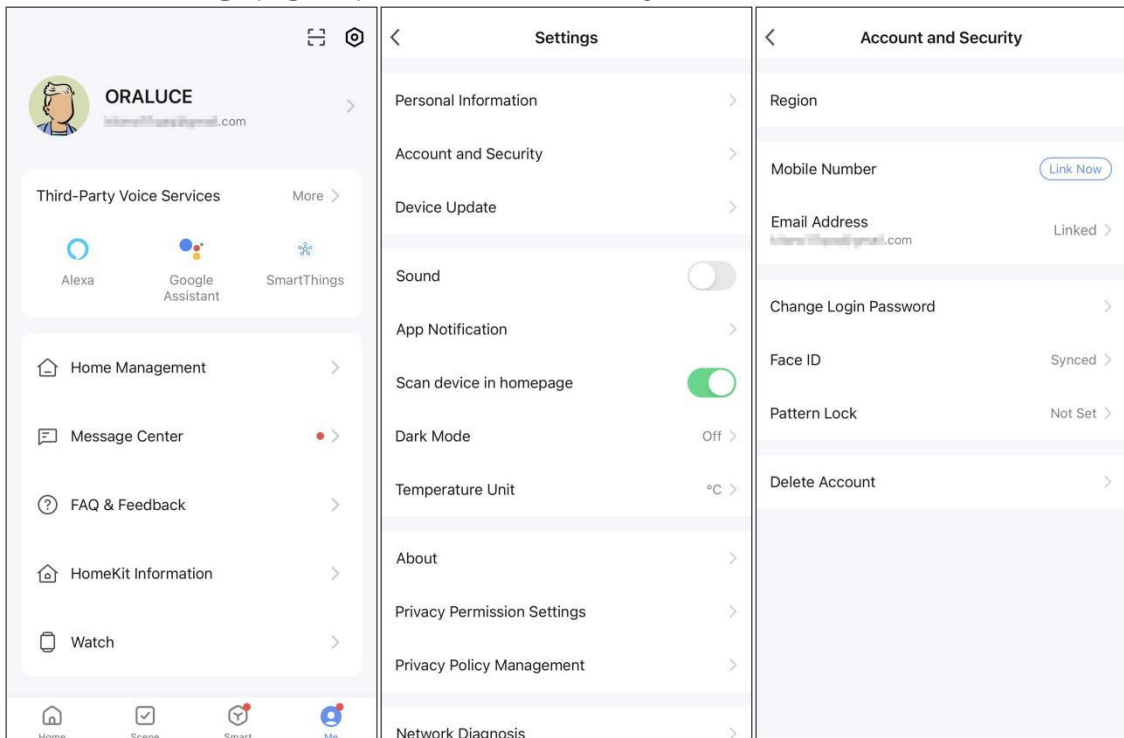
Configure biometric login

The biometric login feature makes login more convenient and secure. The app for iOS supports **Face ID**, and the app for Android supports **Touch ID**. During biometric login, the user does not need to enter the account and password, or perform other login operations. Login can be enabled even if the password is forgotten. On the **Account and Security** page, the user can enable or disable login with the face ID.



Change an account

1. After login to the app, tap **Me** and then the settings icon.
2. On the **Settings** page, tap **Account and Security**.

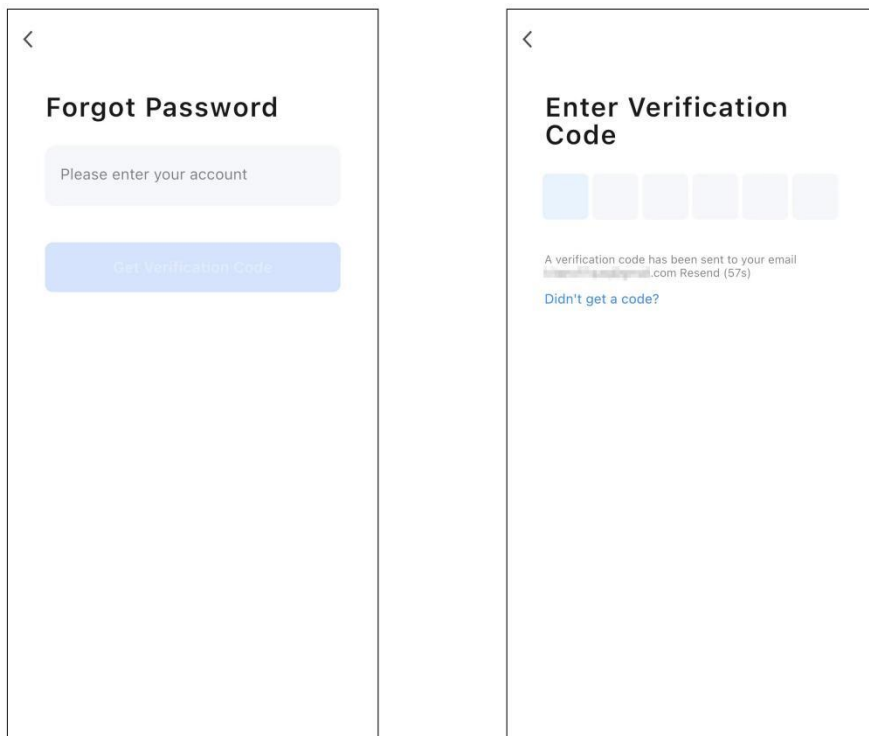


3. Tap **Mobile Number** to change the mobile phone number, or **Email Address** to change the email address.

4. To change the mobile phone number, choose **Mobile Number > Change Phone Number**.
5. On the page that appears, enter the password and tap **Next**. On the **Bind Mobile Number** page, enter a new mobile phone number and tap **Get Verification Code**. On the **Enter Verification Code** page, enter the returned verification code.

Reset a password

1. If the login password is forgotten, the user can reset the password based on the following steps:
2. On the **Log In** page, tap **Forgot Password**.
3. The **State/Region** field value is automatically specified and can also be manually changed. For the account registered with a mobile phone, this field must be the registered country or region.
4. Enter the registered mobile phone number or email address and tap **Get Verification Code**.

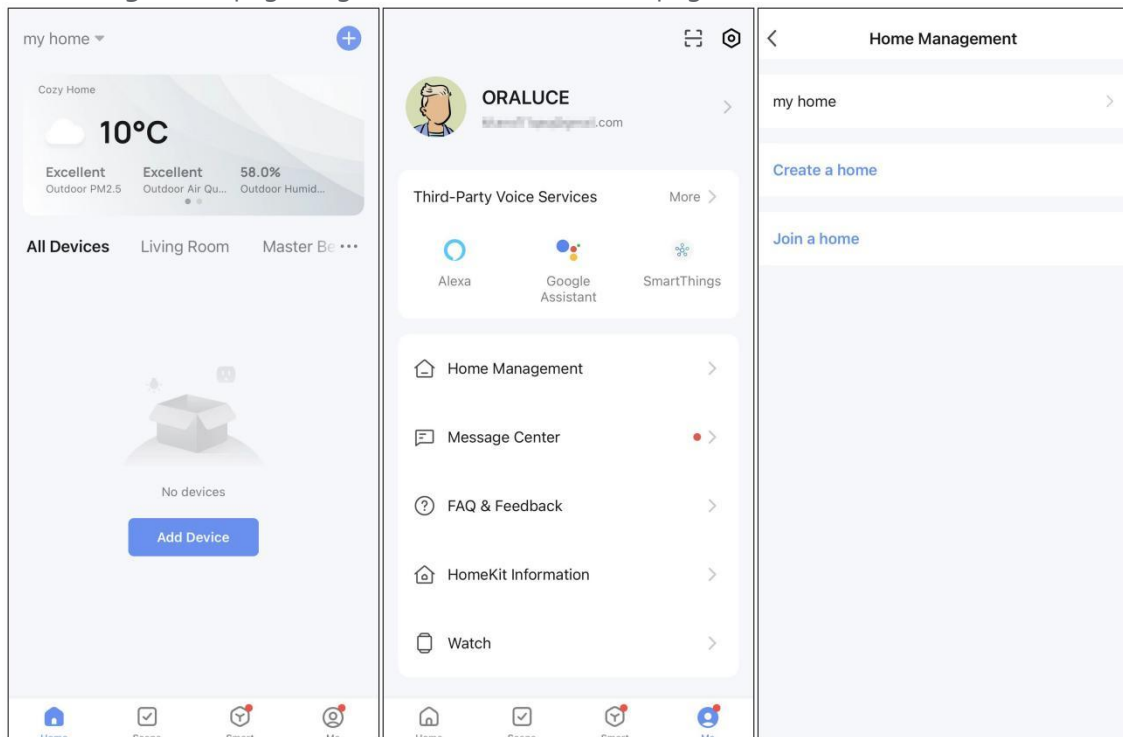


5. Enter the code that was sent to the mobile phone number or email address.
6. On the page that appears, enter a new password and tap **Done**. Then, the password is reset, and the app is automatically logged in.
7. For security concerns, the app detects risks in the user's phone system during login. If the app detects a root or jailbreaking risk, a security reminder is displayed. The user can determine whether to exit the app or not. It is disabled by default.

Use the app

Manage homes and home members

1. After login to the app as a new user, the **Home** page where devices are listed appears. The user's account name is displayed in the top-left corner of the page. Before home information is completed, the **Home** page does not display environment or room information.
2. In the bottom navigation bar, tap **Me** > **Home Management** to go to the **Home Management** page.
3. After the new user taps **Home Management**, the user can edit the information about adding a home on the page that appears.
4. If a home has already been added, tap **Create a home** on the **Home Management** page to go to the **Create a home** page.



5. Enter a name for the home in the **Home Name** field. A maximum of 25 characters is allowed.
6. Tap **Location**. On the **Location** page, verify that the location is correct and tap **OK** in the top-right corner of the page. The location is set based on the phone location. The user can also change the location by setting the coordinate.

Cancel Complete Home Information Save

Home Name* Enter

Location Set >

Rooms:

Living Room ☒

Master Bedroom ☒

Second Bedroom ☒

Dining Room ☒

Kitchen ☒

Study Room ☒

[Add Room](#)



7. Select rooms in the **Rooms** section. The user can use the default room names on the app or tap **Add Room** to customize a room name. A maximum of 25 characters is allowed for a room name.
8. After the home information is completed, go back to the **Home** page. The information, such as the weather, temperature, and room names, is displayed.

Cancel Create a home Save

Home Name* Enter

Location Set >

Rooms:

Living Room ☒

Master Bedroom ☒

Second Bedroom ☒

Dining Room ☒

Kitchen ☒

Study Room ☒

[Add Room](#)

< Home Settings

Home Name Oraluce's home >

Room Management 6 Room(s) >

Location >

Home Member

ORALUCE Home Owner >

[Add Member](#)

[Delete Home](#)

my home ▾ +

Cozy Home

10°C

Excellent Outdoor PM2.5 Excellent Outdoor Air Qu... 58.0% Outdoor Humid...

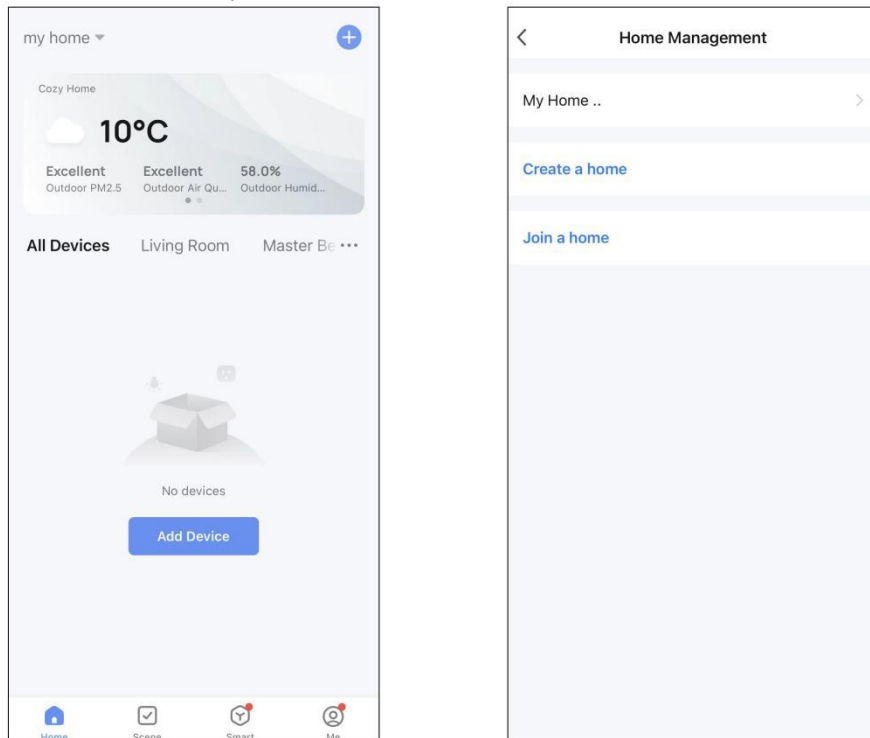
All Devices Living Room Master Be...

No devices

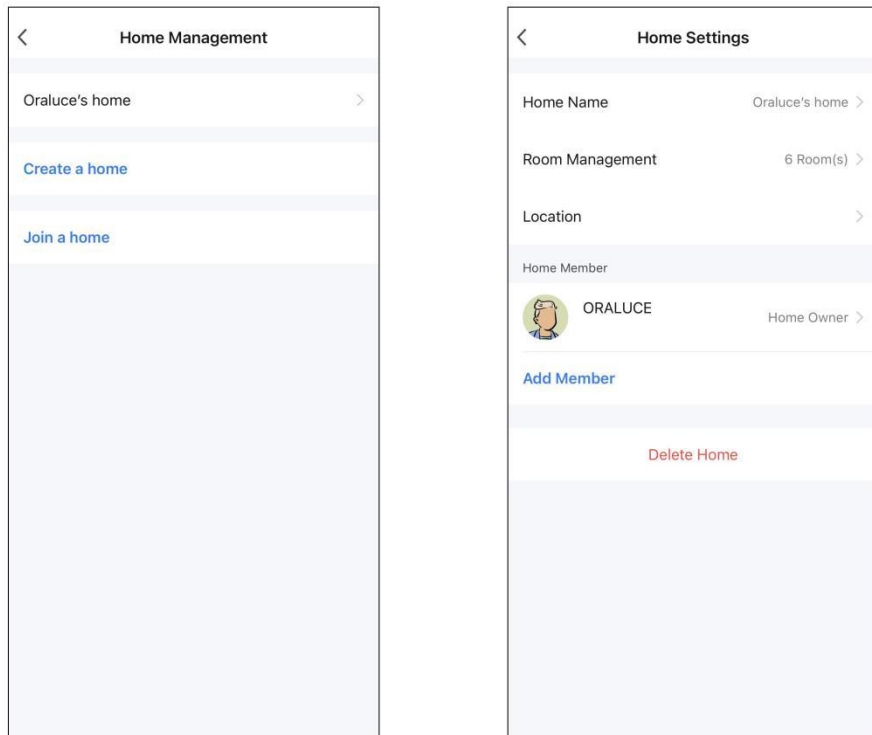
[Add Device](#)

Home Scene Smart Me

9. If more than one home is added, tap the home name in the top-left corner of the page to switch between and manage homes.
10. In the drop-down list, tap **Home Management** to manage homes, create a home, or join a home. An account can be used to control multiple homes. The smart devices in different homes are independent of each other.

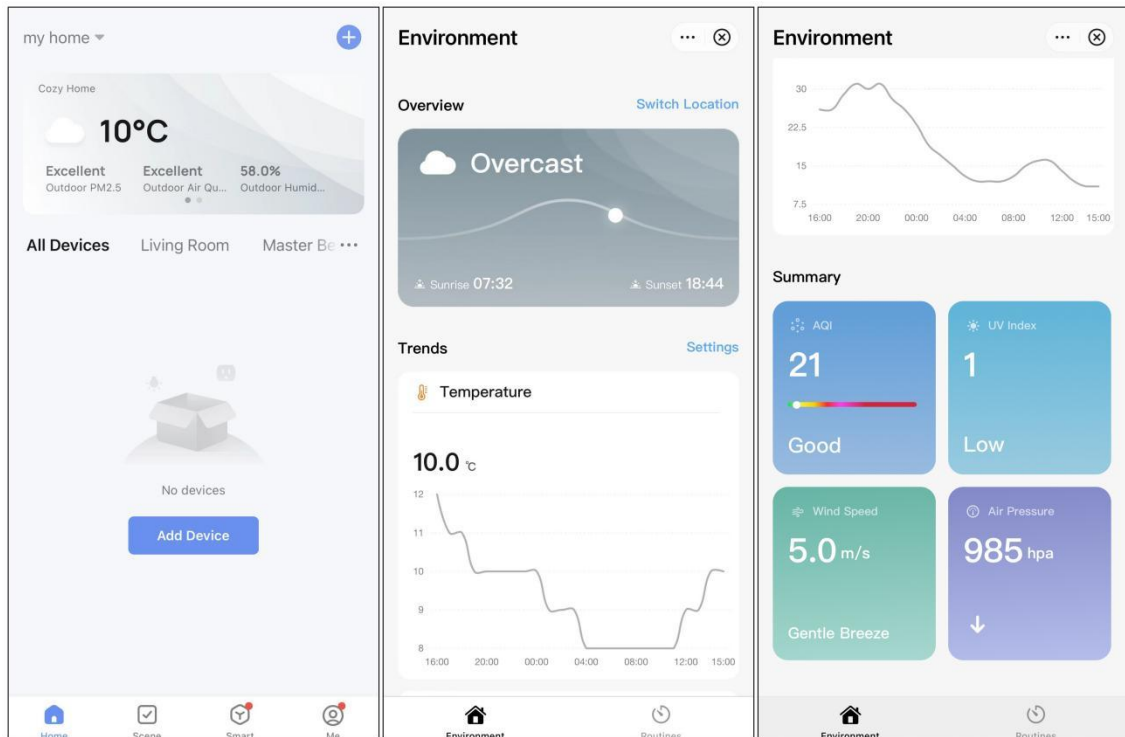


11. Tap a home name, such as **This is my home ya**, and select **Home Management** from the drop-down list. On the **Home Management** page, tap the home name to go to the **Home Settings** page.



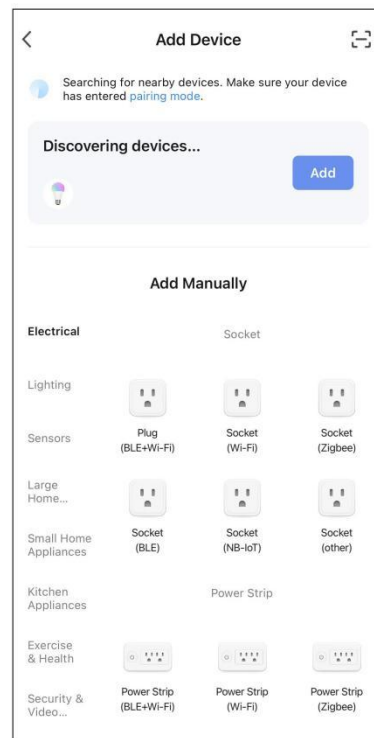
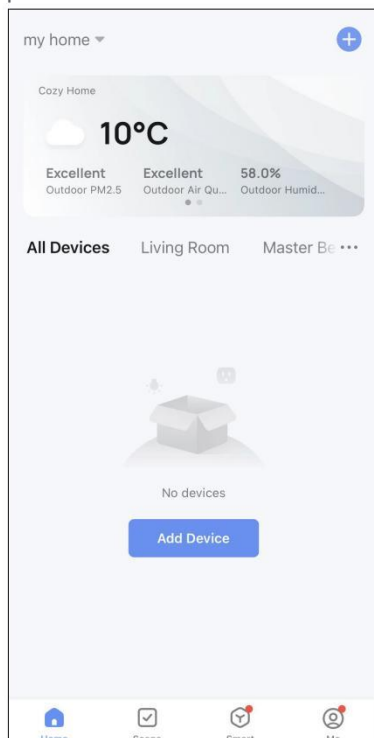
View environment information

1. After the home information and location are completed, the weather and environment information appears on the **Home** page. Tap the weather and environment information section to view more details.
2. If environmental sensors have been added, such as the air purifier, hygrometer, and thermometer, to the app, the app displays the environmental information provided by these devices.
3. On the detail page, the homeowner or administrator can drag and sort the displayed items.



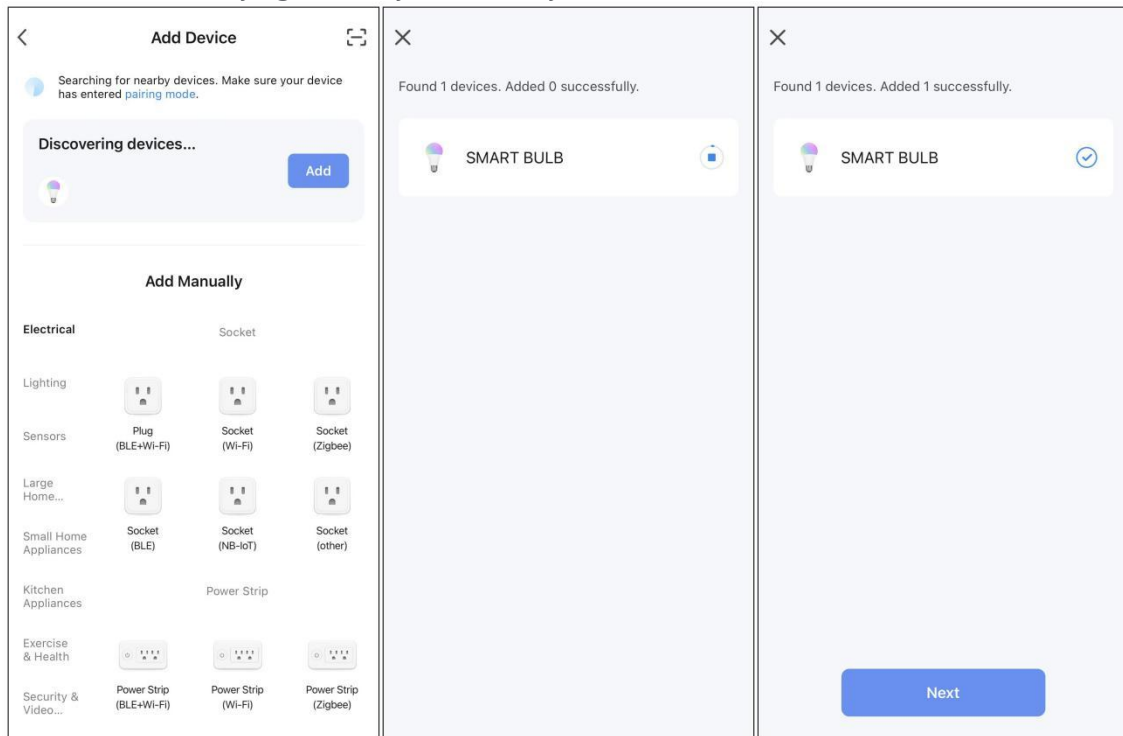
Add a device

Tap **Add Device** or the plus icon (+) in the top-right corner on the **Home** page to go to the device adding page. On the **Add Device** tab that appears, devices can be automatically found or manually added. To automatically add devices, the app must be granted Wi-Fi and Bluetooth permissions.



Automatically add devices

1. This method enables simultaneously searching for multiple devices, including Wi-Fi devices, Bluetooth gateways, Bluetooth mesh devices, Zigbee gateways, and Zigbee devices connected to the gateway. All devices found can be added with one tap.
2. If the search times out and no devices are found, follow the instructions to troubleshoot the issue and try again, or try to manually add devices.

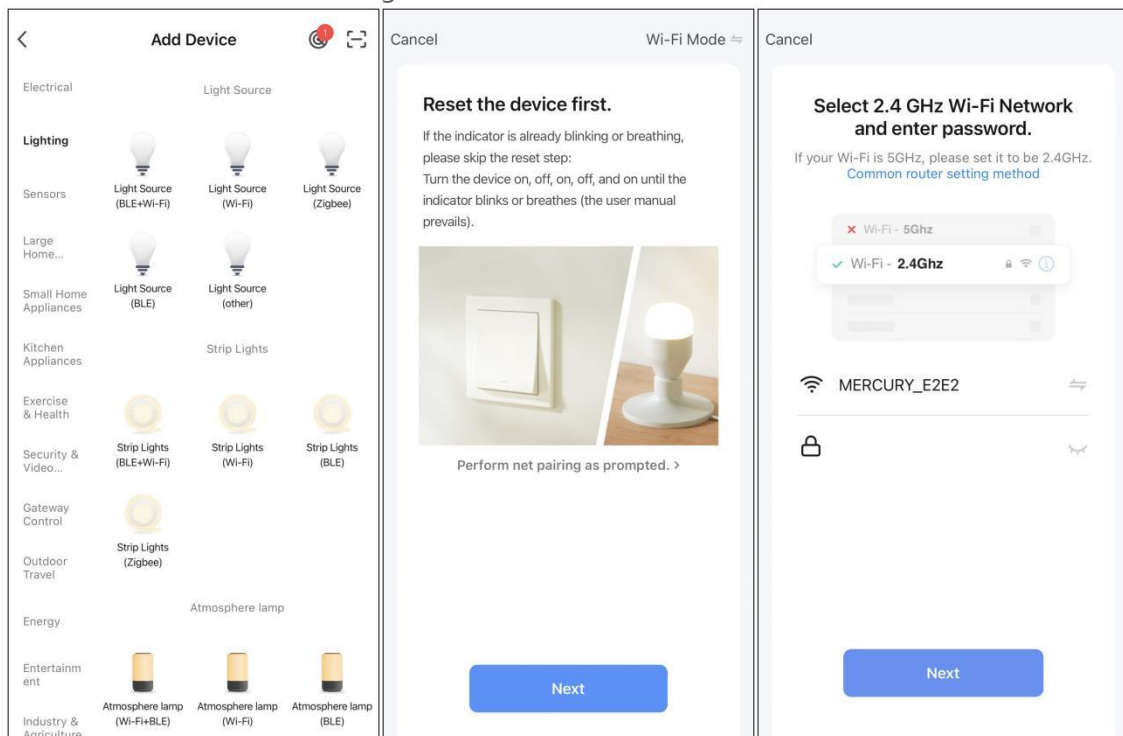


3. In this mode, enable Wi-Fi and Bluetooth for searching for devices. Wi-Fi devices can be found only when Wi-Fi is enabled. Nearby Bluetooth devices can be found only when Bluetooth is enabled.
4. If a gateway has been added to the app, it can be automatically recognized to pair associated sub-devices. If multiple gateways exist, a dialog box appears for the user to choose among these gateways.
5. To accelerate pairing with Bluetooth devices, the app supports the automatic discovery of nearby Bluetooth devices. Once the home management page is opened, the app automatically searches for Bluetooth devices pending pairing and shows discovered Bluetooth devices in a dialog box.
6. The user can choose **Do not add** or **Go to add** to determine whether to add these Bluetooth devices. Make sure that Bluetooth is enabled and the Bluetooth devices are pending pairing during searching.

- When the indicators on Narrowband Internet of Things (NB-IoT), Wi-Fi, and Bluetooth devices are blinking quickly, these devices can be added in the automatic searching method. To use this method, prepare a Wi-Fi network. Only 2.4 GHz Wi-Fi networks are supported.

Manually add Wi-Fi & Bluetooth devices

- Open Bluetooth.
- Select a device type. On the page that appears, enter the password for connecting to the 2.4 GHz Wi-Fi network. The location permission must be granted to automatically find Wi-Fi networks.
- Two pairing modes are provided in the app. The Wi-Fi Easy Connect (EZ) mode is the default mode, and the access point (AP) mode is the compatible mode. The user can tap the pairing mode drop-down list in the top-right corner of the page to switch between the pairing modes. The user can also tap the camera icon in the top-right corner of the **Reset the device** dialog box to view the video tutorial.

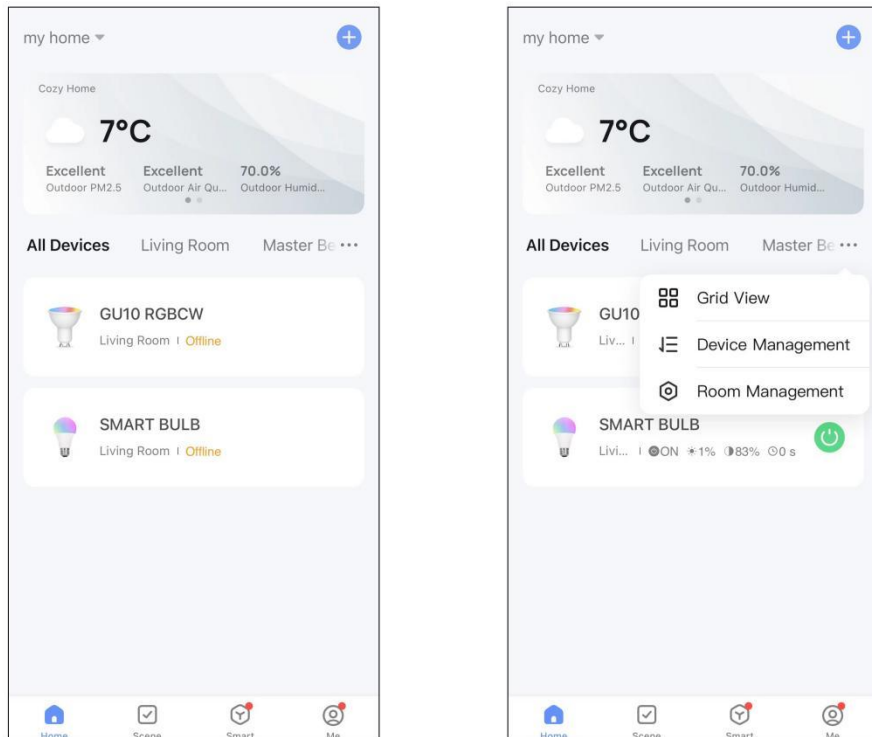


Manage lists of devices and rooms

View devices

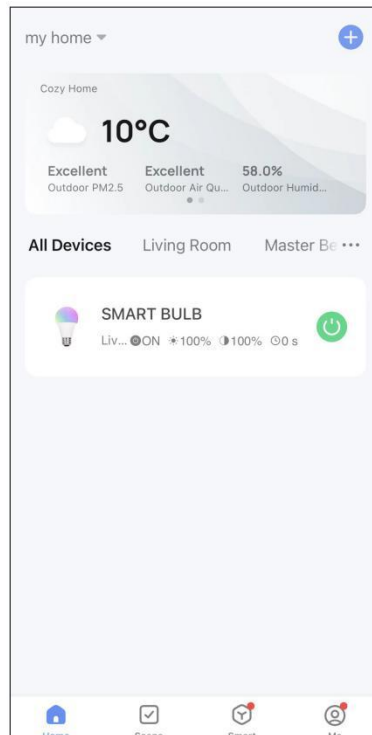
On the **Home** page, the user can view all devices or view devices by room.

Tap the More icon (...) on the right side of the page. On the menu that appears, view devices in a list view or a grid view.

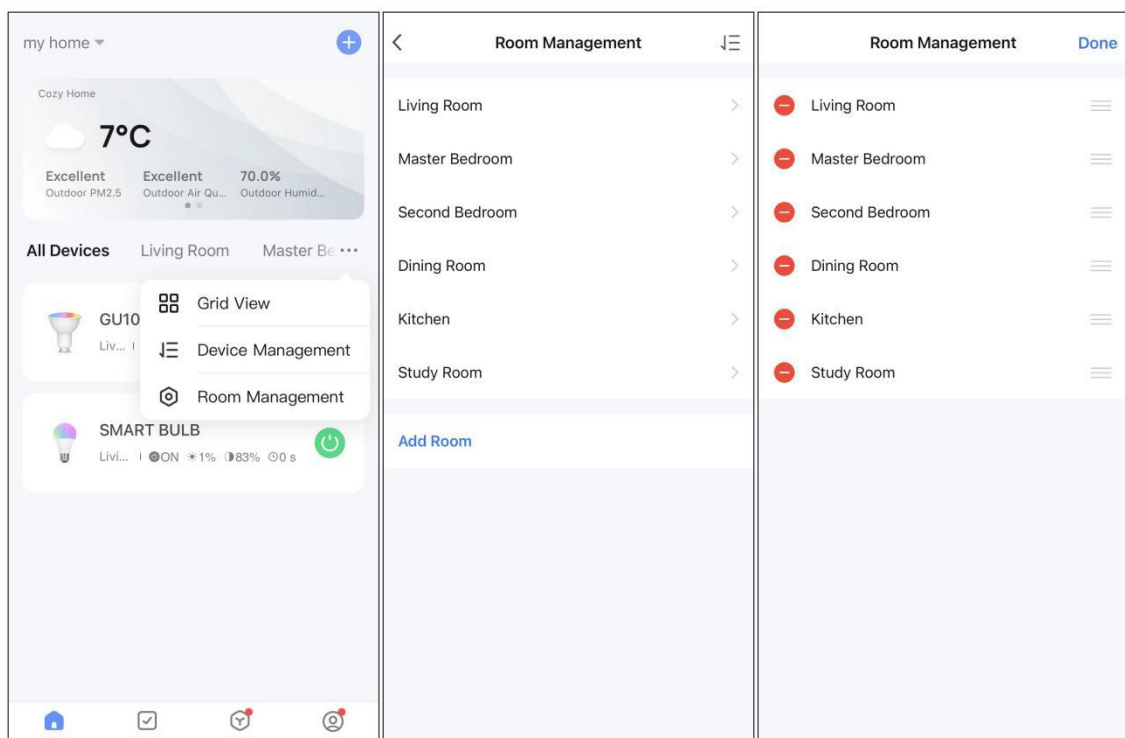


Manage devices and rooms

1. To manage rooms, tap the More icon (...) next to the room names on the **Home** page. Tap **Device Management**. On the page that appears, a device icon can be dragged to sort the display order of the devices. The user can also long press a device on the **Home** page to navigate to the page for device management. Multiple devices can be selected and deleted in the same operation.



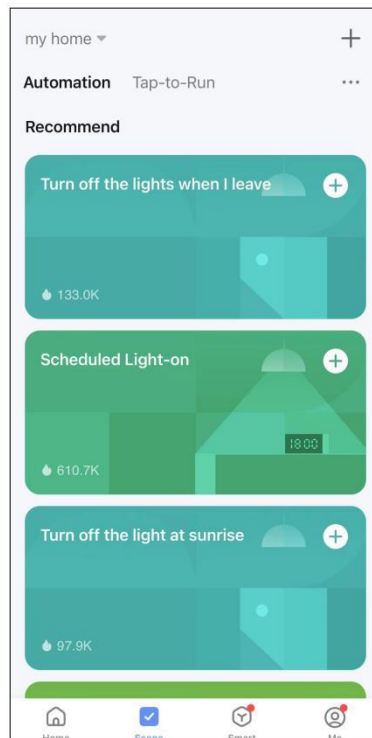
- To manage rooms, tap the More icon (...) next to the room names on the **Home** page, Tap **Room Management**. On the page that appears, tap the management icon in the top-right corner of the page. To sort the display order of a room, drag the three-line icon (≡) on the right side of the room name. To remove a room, tap the minus icon (-) before the room.



3. In the device list, if a device is grayed out, the device is offline. Otherwise, the device is online.

Recommend scenes for new devices

After new devices are paired, the system automatically recommends the matching scenes. The user can check and select the recommended scenes as preferred and quickly get started with smart life.



Control devices

Use control panels

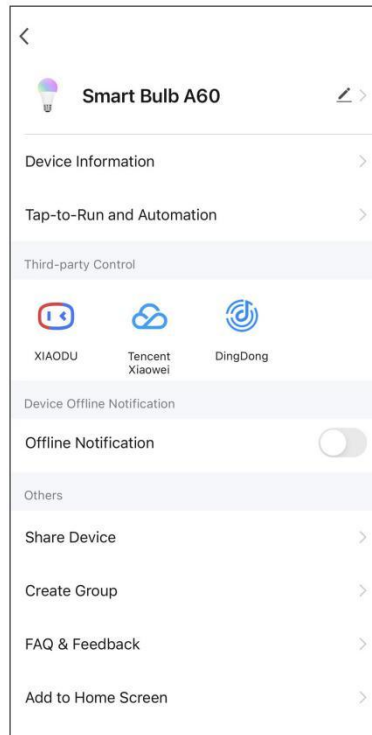
1. After a smart device is added, a device tile that contains the device icon appears in the device section on the **Home** page. Tap the module to enter the control panel of the smart device. The control panel might vary from device to device.
2. If the device gets offline, the **Offline** state is shown in the device tile. In this case, the device cannot be controlled on the control panel.
3. Features available on the control panel also depend on the device status. For example, only the countdown and scheduling features are available when a light is turned off. Features such as scene setting, color adjustment, and brightness adjustment are also available when the light is turned on. Tap the edit icon in the top-right corner of the control panel to manage the device.



Manage devices

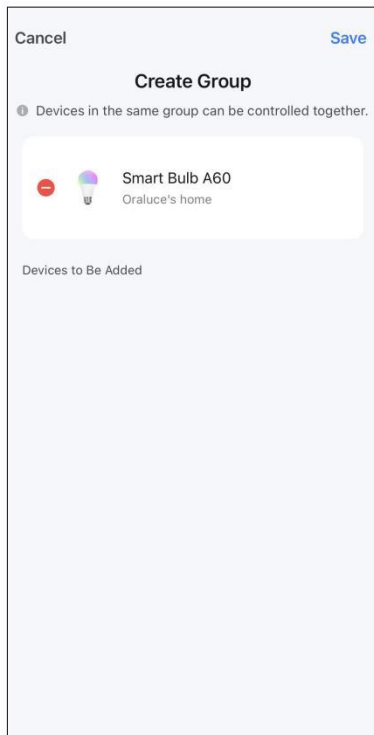
1. On the device management page, the device settings and information can be managed:
To change the device icon, device name, and location information, tap the edit icon next to the device icon.
2. To view the device ID, IP address, MAC address, time zone, and online/offline status, tap **Device Information**.
3. To enable or disable the automation feature or modify the automation settings, tap **Tap-to-Run** and **Automation**.
4. To share the device with a home member, tap **Share Device**. On the page that appears, enter the email address or mobile phone number that is bound with the app account of a home member.
5. To create a device group for easy group control, tap **Create Group**. On the page that appears, all devices that have the same model as the current device under the current account are displayed. The devices to be added to the group must have the same firmware version.
6. To view FAQs related to the device or send feedback, tap **FAQ & Feedback**.
7. To add a shortcut of the device control panel to the home screen of the mobile phone, tap **Add to Home Screen**. Then, the user can tap this shortcut to enter the control panel of the device.
8. To check the device connection status, tap **Check Device Network**.

9. To check whether any firmware updates are available, tap **Device Update**.
10. To remove the device, tap **Remove Device**. Two options appear: **Disconnect** and **Disconnect and wipe data**. If **Disconnect** is tapped, the device is removed from the device list and automation scenes and tap-to-run scenes that are related to the device become unavailable.
11. If **Disconnect and wipe data** is tapped, the device is removed from the device list and all data related to the device is erased.

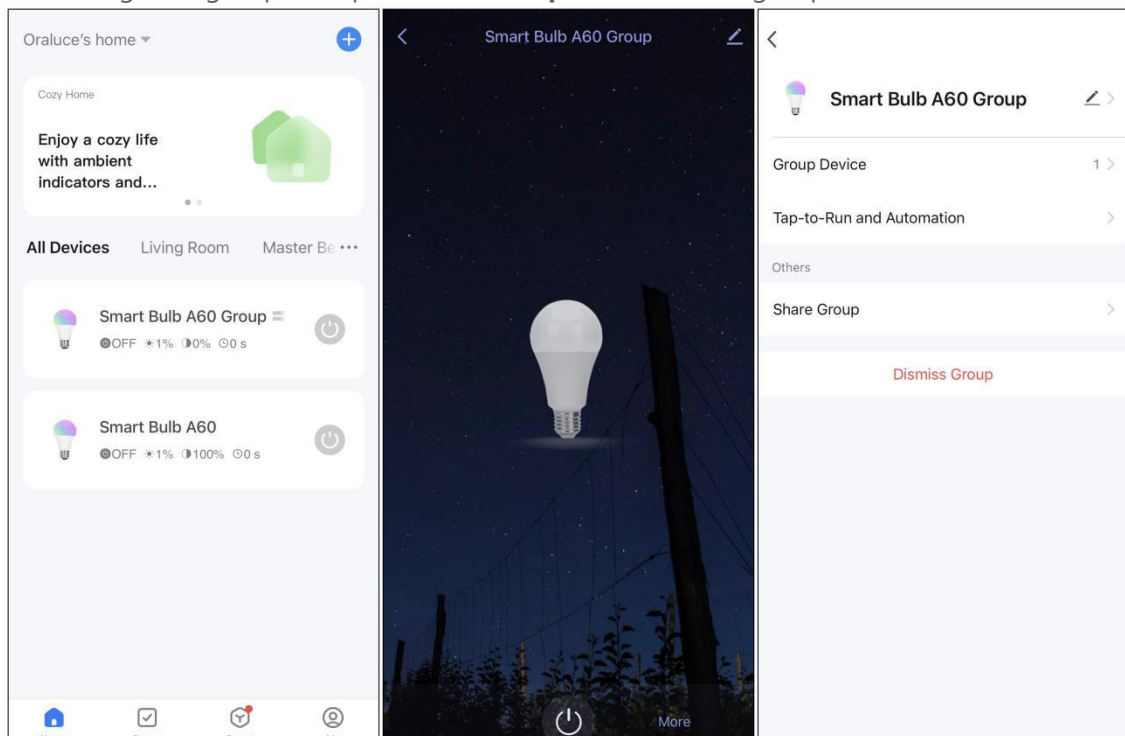


Control groups

1. Tap **Create Group** on the management page of a selected device.
2. On the **Select Device** page, select devices to be added to the control group and tap **Save**. Enter a group name, and tap **Confirm**. The **Select Device** page shows all devices of the same model as the selected device.
3. After the group is created, the app automatically displays the group control panel, where the devices can be controlled in groups.



4. On the **Home** page, the created group can be viewed and the devices in the group can be controlled.
5. On the group control page, tap the edit icon in the top-right corner of the page to manage the group, or tap **Dismiss Group** to dismiss the group.

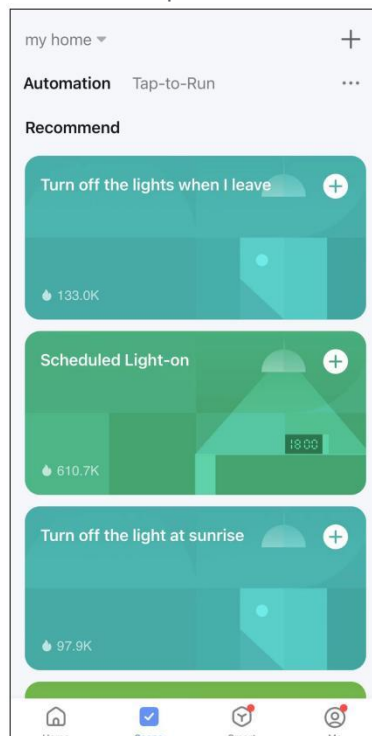


6. Standard groups of Bluetooth mesh devices are supported to achieve centralized control of Bluetooth mesh groups.

Manage automation and tap-to-run scenes

Automation

1. In the bottom navigation bar, tap **Smart** > **Automation** > **Create Scene**, or tap the plus icon (+) in the top-right corner of the **Automation** tab to enter the page for smart scene settings.
2. Tap **Add Condition** to add one or more conditions. If **Launch Tap-to-Run** is selected, only the current condition can be added. Tap **Add Task** to add one or more tasks. Multiple **Tap-to-Run** and **Enable or Disable Automation** tasks can be added. Tap **Name** to specify the name of the automation. Tap **Effective Period** to set a time during which the created automation scenes are effective.
3. Recommend smart scenes: Simplify the procedure to add the smart scenes recommended with bright colors and eye-catching device elements, and improve the visual effect and user experience of smart scenes.
4. Send voice and SMS notifications: Support voice and SMS notifications of important events when specific conditions are met to ensure home security.
5. Recommend devices for purchase to implement scene linkage.



Quickly create smart scenes

1. The app recommends out-of-box automation and tap-to-run scenes based on the paired devices. This simplifies device control.

2. To quickly create a scene, tap **Quick Create** on the **Create Smart** page. Set recommended smart scenes.

Add tasks

1. To add a task, on the smart scene settings page, tap **Add Task** or the plus icon (+) in the **Task** section.
2. A task can be set to a switch of a device in certain conditions or to running an automation scene.
3. These task options are supported: **Run the device**, **Select smart scenes**, **Send notification**, and **delay the action**.

Set effective periods

1. Set a period during which specific smart scenes are effective.
2. For example, if a scene is defined that the nightlight is automatically turned on when the human motion sensor detects the presence of humans, **Night** can be specified as the effective period. In this case, the nightlight will not be automatically turned on in the daytime.

Create automation scenes

Create an automation scene to implement automated device control. The following figure shows an example automation scene with conditions and tasks set.

The app supports four automation types:

- Linkage among devices: For example, when the air conditioner is switched on, the diffuser and air purifier are automatically switched on.
- Linkage between external environmental conditions and devices: For example, when the ambient temperature is higher than 29°C, the air conditioner is automatically switched on.
- Scheduled tasks: For example, the curtains are opened automatically at 8:00 every morning.
- Geofencing: Specific tasks are triggered when the user arrives at or leaves a place. For example, the air conditioner and water heater are automatically turned on when the user arrives home.

Select notification methods

1. To select notification methods, perform the following steps: 1. On the **Smart** page, tap the plus (+) icon in the top-right corner of the page. In the **Set up task** step, tap **Send notification**. The **Select Notification Method** page appears. Select one or more available notification methods: **Message Center**, **Message Notification**, and **Phone**

Notification. If the **Message Notification** and **Phone Notification** services are not subscribed to, only **Message Center** can be selected.

2. Selected notification methods and trigger conditions are displayed together on the **Automation** tab.

Support tap-to-run scenes by a local gateway

The new version of the Zigbee gateway supports locally running automation scenes. If all tasks and devices involved in an automation scene use the new Zigbee gateway, the tasks and devices can run based on scene settings, even if the network connection fails. This way, if the internet is not available at home, all devices and tasks that are bound with the new version of the Zigbee gateway will still perform device automation as specified before the disconnection on the app.

Manage tap-to-run scenes

1. On the **Tap-to-Run** tab, tap **Add Tap-to-Run** or the plus icon (+) in the top-right corner of the page to open the **Create Smart** wizard.
2. In the **Set a condition** step, tap **Launch Tap-to-Run**.
3. In the **Set up task** step, **Send notification** and **Select Tap-to-Run** are unavailable.
4. Preset automation is required if **Select Automation** is selected as the task during the scene setting.
5. If **Select Automation** is tapped, a list of available automation scenes appears. Enable or disable a scene by tapping it. Tap **Next**, enter the scene name, and tap **Save**.

The **Effective Period** field is unavailable for tap-to-run scenes. For more information, see [Help Center](#).

Add tap-to-run scenes to Siri

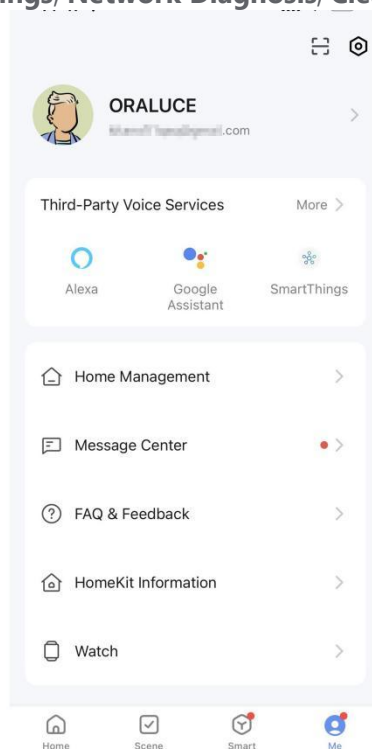
1. On the **Smart** page, tap **Add to Siri** in the lower-right corner of the page. The **Siri Shortcut** page appears, displaying all supported tap-to-run scenes.
2. Select a tap-to-run scene to be triggered by Siri.
3. On the settings page for the tap-to-run scene, specify trigger words and tap **Add to Siri**. When the trigger words are said to Siri, Siri tells the app to trigger a tap-to-run scene.

Note: The Add to Siri function is supported only on iOS 12.0 or later.

Me

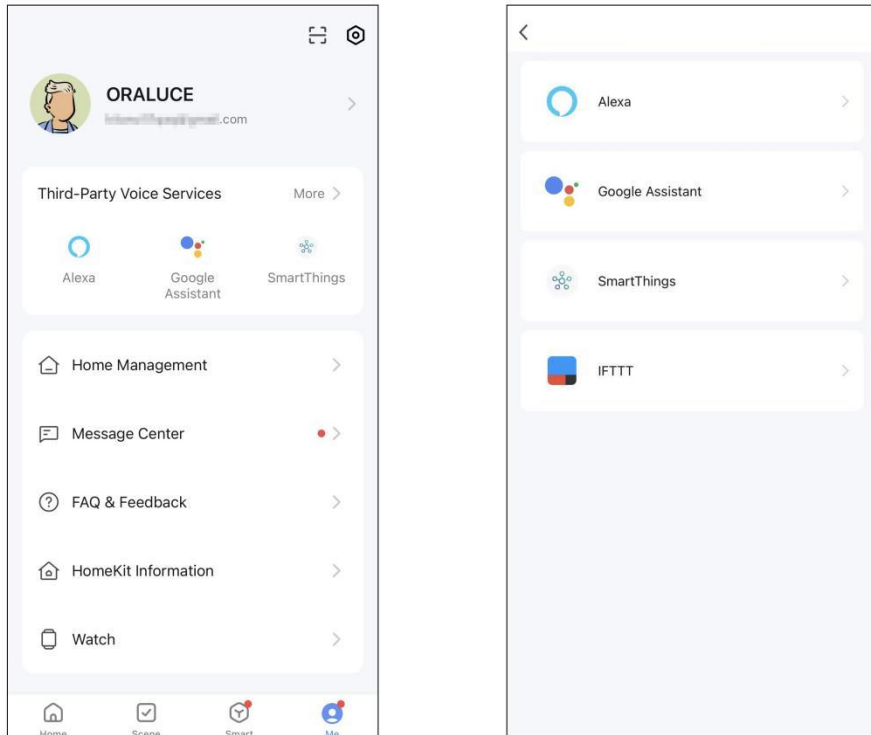
1. The following sections and icon are displayed on the **Me** page: **Third-Party Integration:** The app supports seven third-party voice assistants.
2. **Home Management:** Tap **Home Management** to manage homes and home members.

3. **Message Center:** Three types of messages are displayed in **Message Center: Alarm, Home, and Bulletin**. Specify a do-not-disturb period for these messages.
4. **FAQ & Feedback:** Tap **FAQ & Feedback** to show the **FAQs & Feedback** page. On this page, tap **My feedback** in the top-right corner of the page to view feedback records, view FAQs and FAQ categories, report issues, and enter keywords to search for FAQs.
5. **Featured:** The featured services include **Cloud Storage for Cameras, Message Notification, and Phone Notification**.
6. **HomeKit Information:** HomeKit-compatible devices can also be controlled with the app.
7. **Watch:** Tap **Watch** to check available devices and tap-to-run scenes. The **Watch** section appears on the app only when an Apple Watch is bound with the user's iPhone.
8. On the **Me** page, tap the Settings icon to go to the **Settings** page. The following options are available: **Personal Information, Account and Security, Sound, App Notification, Scan device in homepage, Dark Mode, Temperature Unit, About, Privacy Settings, Network Diagnosis, Clear Cache, and Log Out..**



Third-party voice services

Choose **Me > Third-Party Voice Services > More**. On the page that appears, bind the app with a third-party voice assistant.



FAQ & feedback

1. To view FAQs or send feedback to the app, choose **Me** > **FAQ & Feedback** to go to the **Help & Feedback** page.
2. To view Tuya's responses to the feedback, tap **My feedback** in the top-right corner of the page.
3. In the **FAQ** section, FAQs that might help the use of the app are available.
4. In the **Most Asked** section, filter FAQs by device, device networking issue, app use issue, and third-party control issue.
5. To report an issue, tap **Consult** at the bottom of the **Help & Feedback** page. To report an issue, enter the issue and contact information, specify the issue type and the time when the issue occurred, and then upload related images.
6. Enter keywords in the search box to search for solutions to a specific problem.

